Employee-Facing Security Awareness Survey

® Purpose

This survey helps us understand how you experience security awareness in your role. Your feedback will help shape a stronger, more relevant, and more engaging security program.

Note: All questions are anonymous. Please answer honestly.

Section 1: About You

(Informational only — optional demographic questions)

1. What department do you work in? [Multiple Choice / Dropdown]

2. How long have you worked at the company?

[Multiple Choice]

- Less than 6 months
- o 6–12 months
- 1–3 years
- o 3-5 years
- o 5+ years

3. How would you describe your level of technical knowledge?

[Multiple Choice]

- Low I mostly use standard apps (email, browser, etc.)
- Medium I use systems and tools specific to my job
- High I work with code, infrastructure, or security tools

K Section 2: Strategy & Leadership (Perceived Support)

(Likert Scale: Strongly Disagree → Strongly Agree)

- 1. Leadership in my department takes cybersecurity seriously.
- 2. I believe cybersecurity is a priority for the company.
- 3. I understand how cybersecurity helps protect our business and customers.

Section 3: Content & Communication

(Likert Scale)

- 1. I receive regular security reminders or training.
- 2. The security tips or training I receive are clear and easy to understand.
- 3. I know where to go to find security information or guidance.
- 4. Security messages or trainings are delivered in ways that are easy to access (e.g., email, videos, short modules).

Section 4: Behavior & Culture

(Likert Scale)

- 1. I know how to report a suspicious email or potential security issue.
- 2. I think before clicking links or downloading attachments in emails.
- 3. I take steps to protect sensitive information in my day-to-day work.
- 4. People around me generally follow good security practices.
- 5. I believe secure behavior is part of everyone's responsibility, not just IT's.

Open Text (optional):

What's one thing you've learned from our security training that you now use regularly?

Section 5: Measurement & Optimization (Perceived Effectiveness)

(Likert Scale)

- 1. The security training I've received helps me do my job more securely.
- 2. I've become more aware of potential threats (like phishing or data loss) because of the awareness program.
- 3. I feel more confident handling a suspicious email or incident now than I did before.

Open Text (optional):

What type of security content would be most helpful to you? (e.g., quick tips, videos, simulations, how-to guides)

Section 6: Engagement & Enablement

(Likert Scale)

1. I've participated in a security campaign, training, or simulation in the past 6 months.

- 2. The security training was interactive and engaging.
- 3. I would be interested in participating in security activities like games, challenges, or competitions.
- 4. I would feel comfortable helping a coworker with a basic security question.

Open Text (optional):

What would make our security awareness efforts more helpful or engaging?

Final Thoughts

(Likert Scale)

- 1. Overall, I believe the company is doing a good job promoting security awareness.
- 2. I feel personally responsible for helping keep the company secure.

Scoring (for Analyst Use)

- Likert Scale Responses: Scored 0-4
- Group questions under the 5 categories:
 - Strategy & Leadership → Section 2
 - o Content & Communication → Section 3
 - o Behavior & Culture → Section 4
 - o Measurement & Optimization → Section 5
 - Engagement & Enablement → Section 6
- Category Score = Average of responses in that section

Average Score Maturity Level

0.0–0.9	Level 1 – Ad Hoc
1.0-1.9	Level 2 – Foundational
2.0–2.9	Level 3 – Behavioral
3.0–3.4	Level 4 – Embedded
3.5-4.0	Level 5 – Optimized